



General Terms & Conditions ZellAir GmbH

Our price does not include:

- Legs modifications
- Any Transfer (e.g. limousine)
- Special countries insurance fees
- Catering
- Extra handling charges
- De-icing & anti-icing fees

Our cancellation fees are as follows:

- Upon contract signature 10% of the total amount
- 14 to 7 days prior to departure 20% of the total amount
- 6 to 3 days prior to departure 50% of the total amount
- 48 to 24 hours prior to departure 80% of the total amount
- 24 hours prior to departure 100% of the total amount (including positioning without prior notice)

All services provided by ZellAir GmbH for clients in the business aviation sector shall be governed by the General Terms & Conditions. The General Terms & Conditions form an integral part of every agreement concluded between ZellAir GmbH and the client.

For the provision of all travel services (charter flights, travel arrangements or individual services of third parties/operators) ZellAir GmbH could act as an intermediary and the contractual conditions of the third parties/operators shall alone apply. This likewise applies to the booking of individual services such as charter flights.

With the confirmation of the booking made in person, in writing (including by fax, e-mail, SMS), electronically (online) or by telephone, an agreement is concluded between the client and ZellAir GmbH.

We thank you for having considered ZellAir GmbH and we remain at your entire disposal for any further information.